

## Mark DeSouzaWilson

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**From:** Paul Farmer <paul.farmer@shellenergy.co.uk>  
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**Subject:** CCDG consultation response

**Categories:** Mark

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Good afternoon,

Thank you for the opportunity to input to the development of Market-wide Half Hourly Settlement. Overall, we have not been able to respond to the questions in your consultation as we have had to deal with resource constraints for obvious reasons. However, from the review we have managed to conduct we would like to say the below regarding related MPANs.

We are concerned about the identification of customers with related MPANs. The Change of Supply process is often difficult for these customers, as not **everyone** is able to properly manage the related MPAN set up with new suppliers or third parties. We know the industry is aware of this and note there are already discussions of **developing** market wide asset registers. However, any **alternative assurances** for more complex customer setups remains unclear at this stage. **Therefore** it may be prudent to monitor the industry developments for flexibility at the domestic level, and **the** faster switching performance of this group of customers, before making a final decision to phase out related MPANs.

Any questions or comments, please let me know.

Once again, many thanks for the consultation.  
Yours Faithfully

Paul Farmer

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